

SHELTER VALLEY CAMPGROUND: CAMPER RULES + REGULATIONS

EMERGENCIES

- In the event of an emergency, accident, fire, call 9-1-1 (phones at store, pool house and shop) and notify park staff immediately
- In the event of severe weather, our emergency meeting areas are any concrete walled washroom buildings
- AED located by the store entrance door
- Emergency details such as our address, phone numbers, etc. are posted on the laundry room window, at pool pump house, at the store bulletin board, at the horseshoe pits, and in the AED box
- A first aid kit is available in the camp store and at the pool house

CAMPING FEES

- In order to reserve a site, we require a non-refundable \$5 reservation fee plus a deposit of 2 nights stay at the time of booking
- A minimum of 2 nights is required when booking for weekends between mid June through September long weekend

LONG WEEKENDS

- A minimum of 3 nights is required when booking for any long weekends (except Thanksgiving)
- In order to reserve a site on a long weekend, we require a non-refundable \$5 reservation fee plus a deposit of 3 nights at the time of booking

CHECK IN/OUT

- Check in is between 2:00 PM and 8:00 PM
- Check out is 11:00 AM
- Fees will apply outside these hours

CANCELLATIONS

- If at least two weeks notice of cancellation is provided prior to the arrival date, the deposit will be refunded less a \$15 cancellation fee
- If less than two weeks notice is provided, the deposit will be refunded less one night plus a \$15 cancellation fee
- If cancelled within 2 days of your arrival, you will still be charged for your site
- No refunds for early departure

OCCUPANCY

- Camping rates per site are for 2 adults and their dependent children under 18 years of age and 1 vehicle OR 4 adults and 1 vehicle
- There is a maximum gathering limit of 15 people per site at all times
- Only one recreational unit per site
- Upon departure ensure the site is left as it was found (ex. garbage, cig butts, etc) If not, a site cleanup charge of \$50 will be applied to your credit card
- One picnic table and one approved fire pit is provided per campsite
- Park Management assumes no responsibility for accidents, injuries, or loss of property
- All trailers must be equipped with a fire extinguisher, smoke detector(s) and carbon monoxide detector(s) as required by law
- Umbrella or retractable clothes lines are acceptable if up only when in use. For towels only
- Please obey all posted NO TRESPASSING signs
- If you are camping for longer than 3 nights, please roll up your camping mat each night to allow the grass to breathe (even if your mat is determined "breathable"). This will help prevent the grass from dying and leaving bare earth/muddy patches for future campers.

VISITORS

- All campers are responsible/liable for their visitors during their duration of stay
- All visitors must register at the store upon arrival
- Visitors are required to park their vehicle(s) in designated visitor parking areas only
- Any additional visitors are subject to visitor fees. Ensure that your visitors have paid to enter the park. If they do not, you are responsible.
- Day visitors must arrive before 8:00 pm, and must leave by 11:00 pm

VEHICLES & PARKING

- The **SPEED LIMIT IS 10KM/H** in the park, and 20 km/hour outside the gate and applies to all vehicles, golf carts and bicycles
- Parking on campsites is restricted to a maximum of one vehicle. All other vehicles must be parked in designated visitor parking areas
- Additional vehicles are subject to an additional parking fee and are required to park in designated visitor parking areas only
- Parking on roadways is prohibited by fire regulations; all roadways in the park are classed as a fire route
- Motorcycle owners who are registered tenants may drive their motorcycle to their designated campsite only
- Golf carts not permitted for overnight campers unless there is proof of disability, and you must have proof of liability insurance
- All vehicles in the campground must be registered in the store. Any unregistered vehicles may be towed
- Charging of any electric vehicle is prohibited

ENTRANCE GATE & GATECARDS

- A security gate card may be obtained for a deposit and will be refunded upon its return in good condition at check out
- If you or your guests return to the park after office hours, and do not have a gate card, you/they must park your/their vehicle outside the gate
- If gate cards are found in the hands of friends, or any person other than those registered, the cards will be removed and passes revoked.

ETIQUETTE

- Practice good camping manners by respecting the property and privacy of other individuals
- When walking in the park, please do not take shortcuts through other campsites
- Aggressive action (verbal or physical) toward another person will not be tolerated and will result in immediate eviction
- Any violation of federal or municipal laws by a camper and/or his/her guests will likely result in eviction
- Impeding the enjoyment of anyone around you or in the park may lead to eviction

CAMPFIRES

- **ABSOLUTLY NO OUTSIDE FIREWOOD.** Firewood can be purchased from the camp store. Please help us to protect our trees
- Campfires are allowed in approved fire pits only
- Firepits are not to be moved on the campsite
- Campfires must be attended by an adult at all times, and be extinguished before leaving the campsite or retiring for the night

QUIET HOURS

- Quiet hours are from 11:00 PM to 9:00 AM daily
- Music and conversation should be kept at a reasonable level "for your site only" at all times
- All children and teenagers must be on their campsite or accompanied by an adult after dark
- Loud vehicles such as motorcycles, diesel trucks, etc., are to be parked during quiet time hours

ALCOHOL

- **NO WALKING AROUND THE PARK WITH OPEN ALCOHOL!** Alcoholic beverages may be transported between locations in the park in a carrying bag/cooler. Any open alcohol between sites will result in confiscation of those beverages
- **NO GLASS BOTTLES.** Cans preferred. Alcohol must be covered and in an unbreakable container
- Excessive drinking and/or unruly behaviour will not be tolerated and will result in immediate eviction without refund

- Alcoholic beverages are not allowed in the pool enclosure

PETS

- Maximum 2 pets per site
- Pet(s) must be on a leash at all times
- Pick up after your pets immediately, put waste into a securely tied plastic bag, and deposit into garbage dumpster outside park gate
- Do not leave your pet(s) unattended
- Please control any noise and aggressive behaviour from your pets (ex. barking, lunging at people and/or other pets, etc)
- Keep pets out of all public buildings/areas including Rec Hall, Camp Store, washrooms, pool area, and playground equipment

GARBAGE

- Paper, cardboard and fish cleanings should be burned in your fire pit
- Kitchen garbage must be placed in a CLEAR garbage bag and taken to the red garbage dumpster located just outside the entrance gate on the left
- All cans, glass, cardboard, and plastic containers should be placed in the blue recycle bin located beside the dumpster
- It is preferred to use CLEAR garbage bags for garbage
- Recyclables must not be bagged
- Place all empty alcohol containers in bins provided beside Recycling dumpster
- Campers are responsible for cleaning out their fire pit before departure. Ensure there is no garbage and/or unburnable materials left in your firepit

SMOKING

- Cigarette butts are not to be discarded on the ground at any time, especially around the rec hall and propane
- Smoking is strictly prohibited in any of our buildings as well as a 20 metre perimeter around buildings
- Smoking is also strictly prohibited in the playground, pool area, and any other recreational areas along with a 20 metre perimeter around those areas

PROHIBITED

- The use of drones inside the park is strictly prohibited
- Motorized pleasure vehicles such as quads, dirt bikes, etc. are prohibited inside the park
- Fireworks/fire crackers, firearms, pellet or air guns, sling shots and bows and arrows, or shooting of any kind are prohibited
- Defacing or vandalizing park property is prohibited
- Defacing, breaking, chopping or cutting of trees, or stripping bark from trees or bushes is prohibited

POOL

- Pool is to be used at your own risk between 9:00 AM and dusk (daily)
- Adult Swim Times (18 years or older) are every day from 9:00am to 10:00am, children must leave the pool area during this time
- No lifeguards on duty at the pool
- Shelter Valley Campground accepts no liability for accidents or injuries that occur in the pool enclosure
- Food, Smoking, gum chewing, or breakable beverage containers are not permitted in the pool enclosure
- Pool phone is for emergency use only
- Failure to obey pool rules (posted at the pool), will result in eviction from the pool
- All children 12 years and under must be accompanied by an adult or a delegate of at least 16 years of age
- Diving in the pool is not permitted
- Shelter Valley Campground reserves the right to refuse admittance to the pool for health and/or safety reasons

CHILDREN & SAFETY

- Adult supervision is essential for children at all times
- All children and teenagers must be on their campsite or accompanied by an adult after dark
- Playground equipment is not to be used after sunset

BICYCLES

- Bicycle riding is permitted on park roadways only and is not permitted after dusk
- Helmets are to be worn by all bicycle riders under 16 years of age
- Parents are responsible for the safety of their own children regarding the use of safety equipment
- No riding bicycles on the road between the speed bump and the front gate. Please walk your bike through this area

TRAILS

- Hiking trails are used at your own risk and are for hiking only; please remain on the pathways to protect the natural flora
- Do not litter

WATER USAGE

- Washing cars, trucks, trailers or other vehicles is not permitted
- Use of washing machines and dishwashers in trailers is not permitted
- Kiddie/dog pools are not permitted

SEWAGE DISPOSAL SYSTEMS

- Gray water outlets available to use at all overnight sites. Dump station is available at departure for black water
- Sewage pump out services to your site are available for a fee
- Sewer tanks will not be pumped if no grey water is left in the grey water tank (This is required to flush out your pipes as well as ours)
- **HOLDING TANK CHEMICALS MUST BE USED IN ALL CAMPING UNITS AND MUST BE BIODEGRADABLE**
- Biodegradable means products that do not contain Formaldehyde or Chlorine (approved products may be purchased at park store)
- Camping units that require regular pump out service will not be pumped if holding tank chemicals are not used
- Do not flush baby/cleaning wipes, disposable diapers, or any other adult hygiene products down RV sewer lines or public toilets; even if the product label states that the product is safe to flush - the Septic system in the park cannot handle these products
- Single ply toilet tissue is recommended

WILDLIFE

- Common wildlife in our campground include mice, racoons, possums, turtles, birds, snakes, chipmunks, squirrels, rats, geese, etc
- Keep your distance from any wildlife at all times
- Keep any potential wildlife attractants properly stored
- Shelter Valley Campground accepts no responsibility for wildlife causing property damage or personal injury

I have read and understand the above stated rules and regulations of Shelter Valley Campground. I acknowledge that I am accountable for myself and any other persons registered under my site, for the length of our stay in accordance with these rules and regulations. I acknowledge that by not adhering to these rules and regulations, I may be subject to an eviction without refund, or subject to pay associated fines previously stated in the rules and regulations.