SHELTER VALLEY CAMPGROUND: SEASONAL RULES + REGULATIONS

EMERGENCIES

- In the event of an emergency, accident, fire, call 9-1-1 (phones at store, pool house and shop) and notify park staff immediately
- In the event of severe weather, our emergency meeting areas are any concrete walled washroom buildings
- AED located by the store entrance door
- Emergency details such as our address, phone numbers, etc. are posted on the laundry room window, at pool pump house, at the store bulletin board, at the horseshoe pits, and in the AED box
- A first aid kit is available in the camp store and at the pool house
- Emergency Fire Extinguisher is located by the store entrance door

USE & OCCUPANCY

- Site fees are for 2 adults and their dependent children under 18yrs of age
- There is a maximum gathering limit of 15 people per site at all times
- Only one recreational unit per site
- One picnic table will be provided per site; they are not to be painted or stained
- Permanent clotheslines are not permitted; however, umbrella or retractable lines are acceptable if up only when in use. For towels only.
- All trailers must be equipped with a fire extinguisher, smoke detector(s) and carbon monoxide detector(s) as required by law
- Insurance on your trailer, personal possessions, and public liability on your site are required and are the responsibility of the registered camper
- Please obey all posted NO TRESPASSING signs
- Sites/trailers cannot be sublet or used by anyone other than the registered camper and registered family members
- Sites are to be used for vacation purposes only and not as a place of residence
- Trailers must be factory-manufactured units and the wheels must not be removed from the unit
- Park Management must approve trailer, and its position, before placing on the seasonal site
- If a seasonal camper chooses to move sites within the park, a $200 fee will apply (Includes moving trailer only. Sheds, decks, setting up is extra)
- Any new seasonal camper moving into the park shall pay a site deposit. If/when they move out, this deposit will be returned minus any outstanding balances, hydro usage up to the last hydro bill and any site cleanup that is required to be done by park management
- Campers are responsible for site clean-up when vacating a seasonal site and must leave the site in the condition in which it was received. Failure to do so may result in site cleanup charges
- Campers wishing to terminate their stay, or if Management revokes camping privileges prior to the end of the season, a refund of any portion of fees paid shall be at the sole discretion of Park Management.

FALL DEPOSIT/WINTER STORAGE

- To reserve your seasonal site for a subsequent camping season, a non-refundable deposit must be paid on or before September 30th of the preceding year (this deposit will hold your existing site for the following camping season, entitle you to store your trailer in the park for the winter and will be applied in full to your seasonal fee for the following camping season)
- All trailers existing on the river flats/river front must be ready to move by the Tuesday after Thanksgiving weekend. Any trailers that are not ready to move by this date must be moved by the camper no later than the Saturday after Thanksgiving weekend
- All trailers in the flood plain must be 35ft (actual overall length) or shorter with no loft in order for us to store it for the winter. If it exceeds this length, you will be responsible for arranging your own winter storage elsewhere
- All trailers in the flood plain must have a hitch weight of less than 2500lbs or you will be responsible for moving your own trailer on and off of your site

ETIQUETTE

- Practice good camping manners by respecting the property and privacy of other individuals
- When walking in the park, please do not take shortcuts through other campsites
- Aggressive action (verbal or physical) toward another person will not be tolerated and will result in immediate eviction
- Any violation of federal or municipal laws by a camper and/or his/her guests will likely result in eviction
- Impeding the enjoyment of anyone around you or in the park may lead to eviction

ENTRANCE GATE

- Every seasonal camper is required to have a gate access card (max 2/site). Please obtain a gate access card at the office. A $20 deposit is required per card and $10 will be refunded upon return if it is in working order
- If you or your guests return to the park after office hours, and do not have a gate card, you/they must park your/their vehicle outside the gate

VISITORS

- All campers are responsible/liable for their visitors during their duration of stay
- All visitors must register at the store upon arrival
- Visitors are required to park their vehicle(s) in designated visitor parking areas only
- An "Add Adult/Add Couple Pass" is available for a fee. It allows unlimited **day and overnight** use for that specified adult/couple for that season

QUIET HOURS

- Quiet hours are from 11:00 PM to 9:00 AM daily
- Music and conversation should be kept at a reasonable level “for your site only” at all times
- All children and teenagers must be on their campsite or accompanied by an adult after dark
- Loud vehicles such as motorcycles, diesel trucks, etc., are to be parked during quiet time hours

ALCOHOL / CANNABIS

- NO WALKING AROUND THE PARK WITH OPEN ALCOHOL! Alcoholic beverages may be transported between locations in the park in a carrying bag/cooler. Any open alcohol between sites will result in confiscation of those beverages
- Alcohol must be covered and in an unbreakable container; **NO GLASS BOTTLES; CANS ONLY**
- Excessive drinking and/or unruly behaviour will not be tolerated and will result in immediate eviction without refund
- Odorless forms of cannabis preferred
- Cannabis must remain on your own campsite and may not be used in any public areas of the campground

PETS

- Maximum 2 pets per site
- Pet(s) must be on a leash at all times
- Pick up after your pets immediately, put waste into a securely tied plastic bag, and deposit into garbage dumpster outside park gate
- Do not leave your pet(s) unattended
- Please control any noise and aggressive behaviour from your pets (ex. barking, lunging at people and/or other pets, etc)
- Keep pets out of all public buildings/areas including Rec Hall, Camp Store, washrooms, pool area, and playground equipment

CAMPFIRES

- Campfires are allowed in approved fire pits only
- Campfires must be extinguished before leaving the site or before retiring for the night
- Campers are responsible for cleaning out their own fire pit. Ensure ashes are cold when disposed of. They can be placed on the compost pile (they can not contain any nails or garbage)

VEHICLES & PARKING

- 33The speed limit is 10 km/hour in the park, and 20 km/hour outside the gate and applies to all vehicles, golf carts and bicycles
- Parking is restricted to designated parking areas or your campsite only
- Parking on campsites is restricted to a maximum of one vehicle. All other vehicles must be parked in designated visitor parking areas
- Parking on roadways is prohibited by fire regulations; all roadways in the park are classed as a fire route
- Motorcycle owners who are registered tenants may drive their motorcycle to their designated campsite only

POOL

- Pool is to be used at your own risk between 9:00 AM and dusk (daily).
- Adult Swim Times (18 years or older) are every day from 9:00am to 10:00am, children must leave the pool area during this time
- No lifeguards on duty at the pool
- Shelter Valley Campground accepts no liability for accidents or injuries that occur in the pool enclosure
- Food, Smoking, gum chewing, or breakable beverage containers are not permitted in the pool enclosure
- Pool phone is for emergency use only
- Failure to obey pool rules (posted at the pool), will result in eviction from the pool
- All children 12 years and under must be accompanied by an adult or a delegate of at least 16 years of age
- Diving in the pool is not permitted
- Shelter Valley Campground reserves the right to refuse admittance to the pool for health and/or safety reasons

GOLF CARTS

- Golf carts within the park must be electric
- You must be 16yrs of age or older with a valid driver's licence in order to drive a golf cart within the park
- We will need proof of liability insurance for all golf carts at the beginning of every season
- You must get approval from Park Management before bringing a golf cart into the park
- Golf carts will only be approved if they are needed for mobility reasons

CHILDREN

- Adult supervision is essential for children at all times
- Playground equipment is not to be used after sunset
- No riding bicycles on the road between the speed bump and the entrance gate. Please walk your bike through this area.
- Bicycle riding is permitted on park roadways only and is not permitted after dusk
- Helmets are to be worn by all bicycle riders under 16 yrs of age
- Parents are responsible for the safety of their own children regarding the use of safety equipment

BOATS & UTILITY TRAILERS

- Long term storage of boats/utility trailers on campsites is prohibited. Contact Park Management to arrange for such storage (fees will apply)

LAWN CARE

- Lawn cutting, fallen leaves, branches, and site clean-up are the responsibility of the seasonal camper
- Unmanaged grass will be cut at Management's discretion and a fee will be charged to the occupant

WILDLIFE

- Common wildlife in our campground include mice, racoons, possums, turtles, birds, snakes, chipmunks, squirrels, rats, geese, etc
- Do not feed the wildlife
- Keep your distance from any wildlife at all times
- Keep any potential wildlife attractants properly stored
- Shelter Valley Campground accepts no responsibility for wildlife causing property damage or personal injury

GARBAGE

- Paper, cardboard and fish cleanings should be burned in your fire pit
- Compost (organic waste) may be put on the compost pile in storage area
- Kitchen garbage must be placed in a CLEAR garbage bag and taken to the garbage dumpster located just outside the entrance gate on the left
- The garbage dumpster is for kitchen garbage only. If you are found disposing of anything but kitchen garbage, extra fees will apply
- Unwanted fridges, furniture, TV's, BBQ's, lawn chairs, rugs etc., are not to be left at the dumpster
- All cans, glass, cardboard, and plastic containers should be placed in the blue recycle bin located beside the dumpster
- Garbage dumpster is only to be used to dispose of garbage generated inside the park- bringing garbage from home is not acceptable
- Cigarette butts are not to be discarded on the ground at any time, especially around the rec hall and propane
- Place all empty alcohol containers in bins provided beside Recycling dumpster

SEWAGE DISPOSAL SYSTEMS

- Sewage pump out services are on Tuesdays or Wednesdays beginning the Tuesday or Wednesday after May 1st and ending the Tuesday or Wednesday after closing weekend. Pump outs requested for any other day will result in additional charges
- Sewer tanks will not be pumped if no grey water is left in the grey water tank (This is required to flush out your pipes as well as ours)
- Care must be taken not to extend the sewage drain hose too far into the sewer causing a blockage
- HOLDING TANK CHEMICALS MUST BE USED IN ALL CAMPING UNITS AND MUST BE BIODEGRADABLE
- Biodegradable means products that do not contain Formaldehyde or Chlorine (approved products may be purchased at park store)
- Camping units that require regular pump out service will not be pumped if holding tank chemicals are not used
- Do not request a pump out until your holding tank is full (this gives chemicals a chance to break down solids in your tank)
- Do not flush baby/cleaning wipes, disposable diapers, or any other adult hygiene products down RV sewer lines or public toilets; even if the product label states that the product is safe to flush - the Septic system in the park cannot handle these products
- Single ply toilet tissue is recommended

WATER USAGE

- Lawn watering is not permitted. Keep in mind our water supply is limited
- Washing cars, trucks or other vehicles is prohibited
- Power washing is not recommended from July long weekend to after Labour Day weekend. The use of electric pressure washers is permitted Monday to Thursday during July and August. No pressure washing Friday through Sunday during July, August or any long weekend
- Use of washing machines and dishwashers in trailers is not permitted
- Kiddie/dog pools are not permitted

ELECTRIC & HYDRO SERVICES

- Hydro meters will tabulate hydro consumption and will be read twice per year in July and October
- Tampering with hydro meters and/or hydro services will result in immediate eviction from the park and/or prosecution
- Only trailers are permitted to be plugged into the trailer outlet on the post. All secondary electrical items should be plugged in to an appropriately breakered outlet inside or outside of the trailer

SATELLITE TV, TELEPHONE, INTERNET SERVICE & DELIVERIES

- The seasonal camper is responsible for all charges/fees related to set up, connection, and disconnection of telephone and/or satellite
- If you make a service appointment, Park Management will not hand out trailer keys (unless previously discussed)
- Broadcasting internet, tv, or telephone services from any site without park managements approval is strictly prohibited
- Please arrange deliveries with park management beforehand and be mindful of how busy the park is during the delivery time you arrange for

TRAILER SALES/PURCHASES

- No trailer may be sold on the park premises without the consent of Park Management
- A 7% transfer fee applies to all trailer sales
- A deposit is required upon listing which is non-refundable
- Trailers to be sold privately must be removed from the park premises
- Trailers 15 years of age and older cannot be resold in the park; Park Management can assist with selling these trailers but they must be pulled from the site before listing them for sale. (Park Model trailers will be considered on a case by case basis)
- Trailers must be upgraded or removed from the park when it reaches 40 years of age
- New trailers entering the park must be younger than 15 years of age
- New trailer purchases must be discussed with Management prior to purchase to ensure they are appropriate for the site
- New trailers entering the park must be purchased from one of our preferred dealers or a new trailer fee will apply. Preferred dealers can be found on our website

CONSTRUCTION

- Any construction/installation of anything such as decks, utility sheds, gazebos, patios, awnings, Florida Rooms, fences, and major landscaping, must be approved by Park Management prior to the onset of any work
- Gazebos and dining tents must be a temporary structure, securely anchored and dismantled every fall
- Decks are to be no wider and no longer than your trailer and must be built in 8'x10' sections or smaller
- Decks over 20in in height at any point must have a railing
- No posts, spikes or any other objects can be put in the ground for any construction
- Decks in the flood plane sites must be built as a platform on the ground or on blocks (not leg posts) to a max height of 20in at the highest point
- Only one utility shed is allowed per site (utility sheds should not exceed 6' x 8', as per Township Bylaws)
- No tin, metal or soft shell sheds allowed
- Florida Rooms and hard awnings must be professionally built, manufactured, and installed units from H&H Patio Enclosures
- Any trailer owner assessed for taxation is responsible for completing and paying for permits which alter the taxation value

PROHIBITED

- The use of drones inside the park is strictly prohibited.
- Motorized pleasure vehicles such as quads, dirt bikes, etc. are prohibited inside the park
- Fireworks/fire crackers, firearms, pellet or air guns, sling shots and bows and arrows, or shooting of any kind are prohibited
- Defacing or vandalizing park property is prohibited
- Defacing, breaking, chopping or cutting of trees, or stripping bark from trees or bushes is prohibited

Name(s): _____ Site #: _____

Signature: _____ Date: _____